

1 **BEFORE THE INSURANCE COMMISSIONER**
2 **OF THE STATE OF CALIFORNIA**
3 **LOS ANGELES**

4
5 In the Matter of the Licenses and Licensing
6 Rights of

7 ANDRE URENA, OASIS
8 INSURANCE, INC., d.b.a. OASIS
9 WEST INSURANCE SERVICES,

10 Respondents.

File No. LA 15668 and 15675

ORDER REGARDING SPECIAL NOTICE
OF DEFENSE

11 IT IS SO ORDERED, pursuant to the terms and conditions stated in the attached
12 Special Notice of Defense

13 1. Respondents are to reimburse the Department for a portion of its
14 investigative costs in the sum of fifteen hundred dollars (\$1500). This sum is to be paid in full
15 within thirty days of the Department mailing to Respondents an invoice for this amount.

16 Respondents acknowledge and agree that failure to pay within the specified time frame will
17 permit the Commissioner, in his discretion, to revoke Respondents' license and licensing rights.

18 2. Respondents are to assure compliance with the responsibilities and duties as
19 outlined by the insurance carriers' protocol in submitting insurance applications. This protocol
20 would include the necessity of having photographs taken of vehicles for insurance coverage
21 purposes.

22 3. Within thirty days, Respondents are to develop and distribute to all persons
23 employed or otherwise working for Respondents' insurance business a written manual which
24 includes copies of the California Insurance Code and Regulation sections pertaining to licensing
25 and transacting insurance business. Further, as to each insurance company, managing general
26 agent, or other entity with whom Respondents write business, specific information regarding the

1 policies and procedures for submitting insurance applications and handling insurance business
2 with those entities, shall be included in the written manual. Training is to be provided to all
3 employed or otherwise working selling, transaction or servicing insurance customers concerning
4 those subjects outlined in the manual.

5 4. Respondents shall assure that all licensing, marketing, advertising and
6 other materials related to Oasis Insurance, Inc. shall use the proper d.b.a. designation of Oasis
7 West Insurance Services.

8 5. Respondents shall obey all laws and regulations of the State of California,
9 the United States of America, and every state and foreign government (and political subdivision
10 thereof) having jurisdiction over Respondent;

11 6. Should there be a failure to comply with the terms and conditions of this
12 Special Notice of Defense and related Order, the Commissioner may move to revoke the
13 Respondents insurance license and licensing rights.

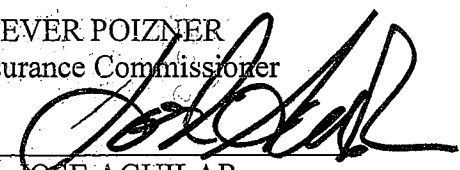
14 7. The Commissioner may raise the disciplinary determination in this matter
15 in any subsequent disciplinary proceeding or for violations not arising out of the allegations
16 contained in the Accusation. Nothing in this Special Notice of Defense is to be construed to limit
17 the authority of the Commissioner to initiate future disciplinary proceedings for violations of
18 statutes and regulations applicable to Respondents for the period following the issuance of the
19 Commissioner's Order.

20 This ORDER is effective on the date of its execution

21
22 IN WITNESS WHEREOF, I have hereunto set my hand and affixed my official

23 seal, this 4th day of DECEMBER, 2007.

24
25 STEVER POIZNER
Insurance Commissioner

26 
By: JOSE AGUILAR
Assistant Chief Counsel